Privacy at Meeples

Version 2.1 (29 April 2025)

the undersigned:

(company) name:	Meeples B.V
address details	Bedrijfsweg 14
postal code:	8251KK
City:	Dronten
Country:	The Netherlands
Chamber of Commerce number:	95298142
represented by:	Floris Toorenburg
Contact Details:	info@meeples.nl
	+31 85 002 3055
hereinafter referred to as:	"Processor"

On this page, we explain how we handle your privacy. This provides insight into how we use the information you provide. We greatly appreciate you as a customer and therefore feel responsible for handling your data with care.
This privacy policy applies to Meeples' services. Please be aware that we are not responsible for the privacy policies of other sites and sources. By using our website, you accept this privacy policy.

This processing occurs under the European General Data Protection Regulation (GDPR). Enforcement of these regulations in the Netherlands is carried out by the Dutch Data Protection Authority (Autoriteit Persoonsgegevens). For more information, we refer you to their website. You have the right to file a complaint with them if you believe we are mishandling your personal data.

hereinafter collectively referred to as "Parties";

Considering that:

A. The Parties have entered into an Agreement relating to the provision of products, hereinafter referred to as the "Agreement". In performance of the Agreement, Processor processes Personal Data on behalf of Controller;

B. The parties wish to handle with care and in accordance with the AVG and other applicable laws and regulations regarding the Processing of Personal Data the Personal Data that is or will be Processed in execution of the Agreement;

C. In accordance with the AVG and other applicable laws and regulations regarding the Processing of Personal Data, the parties wish to set forth in writing their rights and obligations with respect to the Processing of Personal Data in this Processor Agreement.

Have agreed as follows:

Article 1 - Definitions

The names and terms capitalized in this Agreement shall have the following meanings

1. Personal data: any information about an identified or identifiable natural person;
2. Processing: any operation or set of operations involving Personal Data or a set of Personal Data, whether automated or not, such as collection, recording, organization, structuring, storage, updating or modification, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, blocking, erasure or destruction of data;
3. Controller: the (legal) person who alone or jointly determines the purposes and means of processing Personal Data;
4. Privacy legislation: all applicable laws and regulations on the processing of personal data - but not limited to - the General Data Protection Regulation;
5. Processor: being the (legal) person who processes Personal Data on behalf of the Controller;
6. Sub-processor: third party engaged by Processor to process Personal Data on behalf of Processor, without being subject to the direct authority of Processor.

Article 2 - Subject matter

1. Processor will process Personal Data in connection with the Agreement on behalf of Controller.

Article 3 - Obligations of the Controller

1. Controller shall notify Processor of changes relating to the Processing (if applicable) and any consequences thereof in a timely manner, in principle within 2 business days.
2. Controller guarantees that the instruction to Process the Personal Data is lawful and does not infringe the rights of third parties.

Article 4 - Obligations of the Processor

1. Processor shall only access and/or process Personal Data if and to the extent necessary for the performance of the Agreement.
2. Processor shall, when requested by Controller, immediately hand over or destroy all copies of Personal Data originating from Controller or processed by Processor for Controller.
3. Processor retains Controller's data for as long as Controller is Processor's customer. This means that we keep the customer profile until Processor indicates that it no longer wishes to use
   Processor's services. If this is indicated at processing, it will be construed as a forgetting request. Pursuant to applicable administrative obligations, Processor must retain invoices containing (personal) data. This data will be kept as long as the applicable term runs. However, employees will no longer have access to the customer profile and obtained documents.
4. Processor shall ensure that its personnel also comply with this Processor Agreement.

Article 5 - Subprocessors

1. Processor is entitled to engage Sub-processors in the Processing of Personal Data, provided that Processor ensures that Sub-processors to be engaged assume at least the same obligations as are incumbent on Processor under this Agreement. Currently, Processor uses the following Subprocessors:
    a. Dailypack B.V. - for the entire warehouse management and inventory system.
    b. Maersk Line Netherlands B.V. – International Parcel Shipper & Ocean / Air Freight.
    c. Sendcloud – Rest of World Parcel Shipper.
    d. Post NL – Rest of World Parcel Shipper.
    e. Visser Duiven B.V. – Domestic Pallet Shipper.
    f. Van Duuren – International Pallet Shipper.
    g. Europa Worldwide Group Limited – United Kingdom Pallet Shipper.
    h. Google Drive – Data Storage.

Should Processor wish to engage a Sub-processor not listed above, they will notify and seek Controller's approval of the proposed Sub-processor.

Article 6 - Security

1. Processor shall implement appropriate technical and organizational security measures to secure the Personal Data against loss, theft and against unlawful processing. These measures, taking into account the state of the art and the costs of their implementation, shall guarantee an appropriate level of security in view of the risks involved in the processing and the nature of the data to be protected.

Article 7 - Data breach

1. If a Data Breach occurs at Processor, Processor shall notify Controller as soon as possible, typically within 24 hours, stating the nature of the Data Breach, its (suspected) consequences and the measures taken to remedy or mitigate the consequences. Processor will coordinate and seek Controller's approval on how the Data Breach is communicated to those impacted.

Article 8 - Secrecy

1. Processor shall keep confidential all Personal Data provided by Controller. Processor is bound to maintain the confidentiality of all Personal Data and information Processed by Processor.
2. Confidentiality does not apply to information that:
    a. Which is publicly known without such disclosure being a consequence of an unauthorized act;
    b. Which Processor already possesses without obligation of confidentiality;

Article 9 - Liability

1. If Processor fails to comply with the obligation under this Processor Agreement, Controller may give Processor notice of default. Notice of default shall be given in writing, granting Processor a reasonable period of time, but no more than ten (10) working days to still fulfill its obligations.
2. Processor shall be liable pursuant to the provisions of Article 82 AVG, for any damage or harm resulting from failure to comply with this Processor Agreement.
3. Processor shall indemnify Controller against all third-party claims (including fines from authorities) resulting from Processor's violation of Privacy Law.

Article 10 - Duration and termination

1. Processor's obligations under this Schedule shall continue unabated even after termination of the Agreement, if and to the extent Processor continues to have access to Personal Data.
2. Upon termination of the Agreement, Processor is responsible for exporting Personal Data. No later than 30 days after termination or dissolution of the Agreement, Processor shall delete or return the Personal Data present on its servers and (backup) systems, unless legal retention periods apply.

Processing Your Order

When you place an order, your data is processed on a secure server managed by SiteGround Spain S.L., which hosts our website. The data is used to handle your order and will never be sold to third parties. Your contact details and order information are stored on SiteGround Spain S.L.'s server for handling your order or for contact in case of inquiries. SiteGround Spain S.L. has strict password policies and ensures adequate security.

Where Does Your Data Go?

Several parties are necessary to make our business successful:

Parcel Pro/GLS
Shipping is handled by GLS through technical support from Parcel Pro, using only address and order number.

Mollie
Payments via iDeal, Bancontact, or PayPal are processed by Mollie, which securely uses your bank details, IP address, browser, and device type.

KNAB
Only your order number is registered for payment requests sent via email or phone.

WooCommerce
Our website is hosted and technically maintained by CCV shop, which has implemented adequate security measures.

WebwinkelKeur (Reviews)
Reviews are collected via WebwinkelKeur, requiring your name and email to link reviews to orders. WebwinkelKeur may contact you for clarification. Technical and organizational measures ensure data security. Reviews are published publicly on their site.

Account & Communication

You can create an account or leave contact details, recorded with purchase history. Data is retained until you request deletion. This helps serve you better. Communications data is stored for providing requested information.

Social Media & Marketing

Google and Facebook cookies help target ads and analytics. Google stores data for 18 months in the USA; Facebook stores indefinitely. Both may share data if legally required. Contests on Facebook only collect necessary details, with winners announced publicly.

Your Rights Regarding Your Data

Under Dutch and European law, you have rights regarding your data, including access, correction, limitation, portability, and objection. Requests are handled within 30 days, requiring identity verification to avoid misuse.

Cookies

We use cookies to enhance user experience and analyze website usage via Google Analytics. Cookies store preferences but do not use personal data. You can disable cookies, potentially limiting website functionality.

Data Retention

Your data is stored as long as you're a customer or until you request deletion. Certain data must be retained for legal administrative purposes.

Questions & Feedback

For privacy inquiries, contact us via email, WhatsApp, or phone:
Email: info@meeples.nl
Tel./WhatsApp/Signal: +31 085 002 3055